

If PhishAlarm Analyzer receives an email via the PhishAlarm Add-in that includes a TNEF attachment or a Disclaimer, Analyzer will not be able to process or score the reported email accurately. This can result in Analyzer artificially inflating the score and will inhibit TRAP from pulling the email correctly from the designated Abuse box.

### Q. How do I know if an email is sent in TNEF?

A. The PhishAlarm Analyzer Threat Report Overview (TRO) will alert the administrator that TNEF was detected.

**wombat security**  
a division of proofpoint

2019-01-09

### Threat Report Overview

**Suspicious:** 0 3 6 28 30

- This email was reported on 2019-01-09 at 08:29:58 PM by UserOne [serone@office365.dingobank.com](mailto:serone@office365.dingobank.com)
- A TNEF attachment was detected. A full analysis could not be performed.**

Trace ID: o8rd0cgjkg4029s92i25e8munhegjchnk0oq37o1 Potential Phish sent directly to Analyzer

### Domains Found In Email

Domain: office365.dingobank.com  
VirusTotal Domain Search

### X-Headers In Reported Email

**X-SES-RECEIPT**  
AEFBQUFBQUFBQUFHU21ibERHVUZRUINqQIZGV0NmSWJkcWZvU2FoMnRLcWxGM3FvWVWVK2QxUWZ3V0ZQODNOVmZiSXpLSzFkeWgxOVZoSEZTV1ozZm5VY3pNYjJLei9qbmhnU3g0Vkl0djF0Q2dCWXNT

### Q. How do I now if a Disclaimer is attached to the email sent to Analyzer?

A. You can check the attached email in the TRO report. Depending if the email was reported with PhishAlarm for Outlook or PhishAlarm for Exchange, you may only see the Disclaimer or you will see the Disclaimer at the bottom of the email as in the example below.

Unlikely a Phish: Fwd: NatWest Six Nations, Madness, Ariana Grande...

**UserOne** <userone@wombatsecurity.onmicrosoft.com>  
Michelle Malito; mmalito+ANALYZER@dingobank.com  
Tuesday, January 8, 2019 at 11:17 AM  
[Show Details](#)

Potential Phish: Fwd...  
115.6 KB

[Download All](#) [Preview All](#)

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2019-01-08

**Threat Report Overview**

**Unlikely a Phish:** 

- This email was reported on 2019-01-08 at 11:16:57 AM by UserOne <userone@wombatsecurity.onmicrosoft.com>

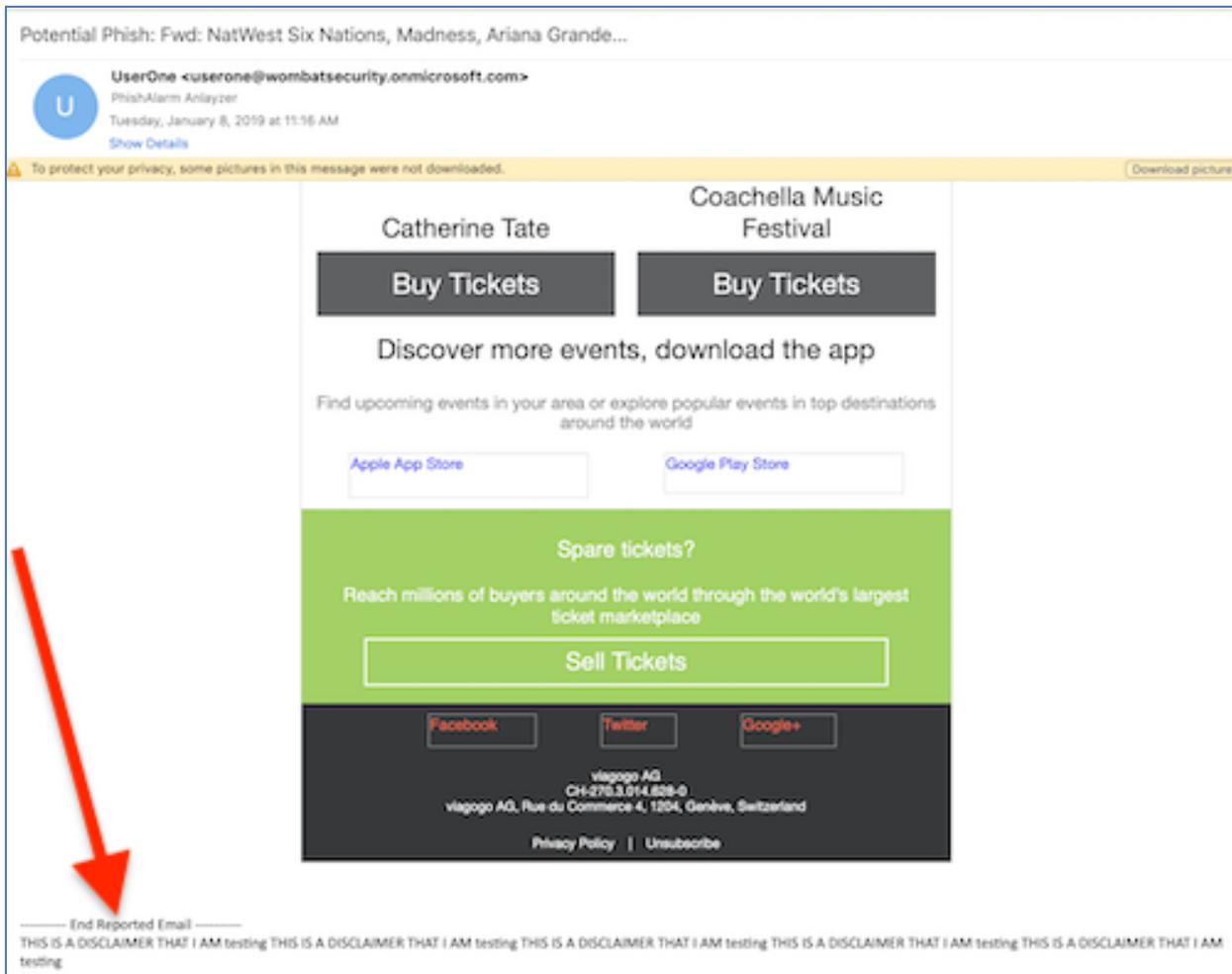
Trace ID: jgome8oaun0r7588bwa325a0m4bdyq1 Potential Phish sent in format PhishAlarm C065 Add-In detected

**Domains Found In Email**

Domain: google.com  
[VirusTotal Domain Search](#)

Domain: y4nppa.co.uk

You can check the attached email in the TRO report. Depending if the email was reported with PhishAlarm for Outlook or PhishAlarm for Exchange, you may only see the Disclaimer or you will see the Disclaimer at the bottom of the email as in the example below.



Q. How do I disable TNEF for only email sent to PhishAlarm Analyzer?

A. Disable TNEF for outbound email to PhishAlarm Analyzer. See "[Disable TNEF for only email sent to PhishAlarm Analyzer](https://community.securityeducation.com/s/article/PhishAlarm-Analyzer-A-TNEF-attachment-was-detected)" guide @ <https://community.securityeducation.com/s/article/PhishAlarm-Analyzer-A-TNEF-attachment-was-detected>

Q. How do I disable the organization's Disclaimer for only those emails sent to PhishAlarm Analyzer?

A. Add an exception to the Disclaimer mail flow rules that exclude the Disclaimer on emails sent to PhishAlarm Analyzer. See "[Exclude Disclaimer from emails sent to PhishAlarm Analyzer](https://community.securityeducation.com/s/article/PhishAlarm-Analyzer-Exclude-Disclaimer-from-Sent-Emails)" guide @ <https://community.securityeducation.com/s/article/PhishAlarm-Analyzer-Exclude-Disclaimer-from-Sent-Emails>