

Proofpoint Threat Response 5.0.2 – Release Notes

February 2020

Overview

Proofpoint Threat Response (PTR) and Threat Response Auto Pull (TRAP) version 5.0.2 delivers fixes to defects affecting version 5.0.0 and 5.0.1.

Defect Fixes

PTR/TRAP Fails to Connect to Azure AD/Modern Auth via Proxy

PTR/TRAP 5.0.2 contains a fix for an issue wherein a proxy connection to Office-365 via Azure AD and Modern Auth did not work. The fix ensures that proxy connections to Office-365 are handled correctly.

LDAP Authorization Over SSL not Working on the PTR Appliance Management Console

PTR/TRAP 5.0.2 contains a fix for an issue that prevented LDAP authorization from working over SSL in the Appliance Management Console for versions 5.0.0 and 5.0.1.

Ability to Configure Network from Appliance Management Console

PTR/TRAP 5.0.2 contains a few fixes that allow Network Addresses to be configured from the Appliance Management Console and the ability to switch between DHCP and Static for primary interface.

Download Instructions

PTR/TRAP 5.0.2 requires a minimum of VMware ESXi 6.0. Please use the Proofpoint CTS credentials to access the downloaded images.

- 5.0.2 OVA File (Fresh Installations and Upgrades from 3.x, 4.x) – Download [OVA](#) and [SHA-256](#).
- 5.0.2 IMG File (Upgrades from 5.0.0/5.0.1) – Download [IMG](#) and [SHA-256](#).

The API documentation for PTR/TRAP 5.0.2 can be found [here](#).

Installation Instructions

Please refer to the [PTR Installation Guide](#) or [TRAP Installation Guide](#) for instructions concerning the installation of 5.0.2. There are a few changes in the following sections in both guides.

- The [virtual machine requirements](#) include a slightly bigger HDD for the base system.
- The [required ports for network communication](#) include new entries for clustered deployments.
- The [initial configuration wizard](#) consists of a different set of steps as compared to older versions.

Upgrade Instructions for Customers Upgrading from Versions older to 5.0.0

The upgrade process from a 3.x or a 4.x version requires a new virtual machine to be set up using the 5.0.2 OVA file. Data must be migrated from the older version of PTR/TRAP to 5.0.2. Refer to the [Upgrade Guide](#) for detailed instructions about upgrading an older version of PTR/TRAP to 5.0.2. The [FAQ \(Frequently Asked Questions\)](#) section contains answers to several common queries about the upgrade process.

Upgrade Instruction for Customers Upgrading from Versions 5.0.0/5.0.1

Upgrading from PTR/TRAP 5.0.0/5.0.1 to 5.0.2 can be completed “in place” (on the appliance) using the IMG file. Refer to the [Console Guide](#) for instructions. Note that an issue in PTR/TRAP 5.0.0 prevents rolling back to 5.0.0 after the appliance has been upgraded and running 5.0.2. Before upgrading the appliance from 5.0.0 to 5.0.2, it is advisable to take a VM snapshot first.